



**AAHPA Administrative Conference 2024  
Anchorage, Alaska  
27 & 28 February, 2024  
AGENDA**

**Tuesday 27 February**

**0830-0900** Welcomes, Intros, Logistics, Etc.

**0900-1000** Northern Economics: Harbor Economic Impact Model for use as a tool to look at community-wide impacts of harbors—Increasing Harbor Rates

**1000-1015** Break

**1015-1130** Harbor Economics/Rate Increase Round Table

- Rate Studies
- Logistics
- Public Information
- Capital Improvement Projects
- The future of Harbors
- Other revenue sources

**1130-1230** Lunch

**1230-1345** Marina Software Options/Trends Round Table

**1345-1400** Break

**1400-1530** Derelict Vessels Round Table

- SOA Impound Procedures Handout Review
- USCG MSD/Working with USCG
- Additional Fees in Rate Structure?

**1700** Group Dinner- location TBD

**Wednesday 28 February**

**0830-0930** Billing Procedures/Best Practices

- Delinquent Accounts
- Unclaimed Property

**0930-1015** Net Your Problem—Net Recycling

**1015-1030** Break

**1030-1200** Building Block for Management Excellence Webinar with John Spence:

Global business thought leader John Spence will share his insights and tools for how to improve critical management skills such as how to delegate effectively, coach your employees, improve your communication skills, deal with poor performers and some of his best ideas on how to take your career to a higher level. This will be a fast-paced, webinar focused on information you can use right away to improve the success of your organization.

**1200-1300** Lunch

**1300-1400** Alaska Maritime Consortium

**1400-1430** Break

**1430-1530** Hosting the Fall conference Round Table

**1530-1630** Working with your Council 101: Alaska Municipal League

**1630-1645** Closing